



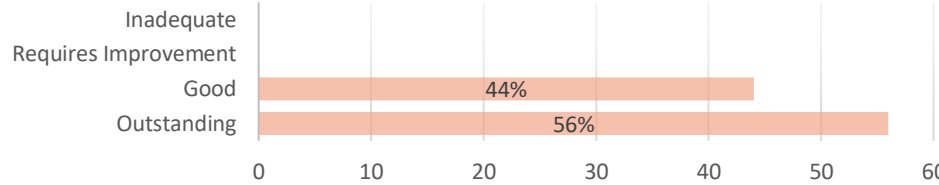
Client Survey Results 2022

Opieka aims to provide a quality care and support service to people in their own homes in the local community.

Our aim is to enable Clients to remain as independent as possible while being cared for at home in such a way that their dignity and privacy are given the highest priority and they are always treated in a respectful manner.

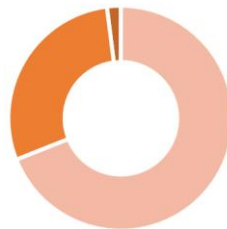
"Staff are always approachable and I feel I can talk to them about anything. They always listen and are interested in what I have to say."

STAFF AND MANAGERS WORK EFFECTIVELY WITH OTHERS WHO MAY BE INVOLVED IN CARING FOR ME SUCH AS A GP OR DOCTOR



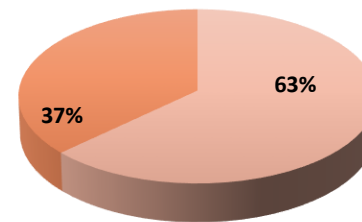
"The staff have been wonderful throughout the pandemic working tirelessly and I cannot thank them enough for all that they do for me. They always go the extra mile."

Staff protect my dignity and human rights and protect me as an individual



- Outstanding
- Good
- Requires Improvement
- Inadequate

Staff take steps at the right time to make sure I stay in good health



- Outstanding
- Good
- Requires Improvement
- Inadequate

"98% of Clients believe that staff protect their dignity, human rights and protect them as an individual"

"Staff are friendly and make me feel comfortable during their visits."